



client spotlight



Backup & Disaster Recovery
Automated reliable backup service with the ability to recover critical data as needed.



Virtual Chief Information Officer Services - Creating strategies and protocols that are tailored to meet the specific needs of corporate offices.



Managed Network Services
Managing the increasing demands of mobility, security, hardware, performance, user access and more.



Cloud Communications
Bridging mobile devices, phones, business apps, and personnel through one common platform.

Strategic Technology Planning - Collaborative development of long range plan for current IT management and future expansion.

Vanner Insurance Agency

Amherst, NY



Vanner engaged EscapeWire Solutions for a Managed Services agreement to encompass all aspects of IT operations and support for the company. EscapeWire implemented our 24/7 Remote Monitoring and Management System, Backup and Disaster Recovery platform as well as our Support Helpdesk and Virtual CIO consulting services.

Because of this engagement Vanner has been able to reduce the cost of overall IT support as well as increase the quality and speed of their service response time.

Additionally, the company now has a greatly improved method for backing up all their critical data both locally as well as offsite to a secure data center. Prior to that the company was working off an older tape backup system that they felt was inadequate to provide protection for their growing data storage and archiving needs.

Due to the growth and expanding complexities of our business we realized that relying on an in-house network administrator for all IT operations was no longer in our best interest. EscapeWire's Managed Services plan offers just what we need - a team of support specialists that delivers fast response times with a high level of support service.

Contact Us

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EscapeWire Solutions is dedicated to providing unmatched customer support. We believe in developing long term relationships with our clients and attribute our growth and success to our client's growth, success and satisfaction with our services.